

Payment

Once an amount is displayed, payment can be made.

- 6 Under “Your choice”, you can review the type and validity of your selected ticket.
- 7 Under “Adapt ticket”, you can change the characteristics of the ticket, e.g. to “Multiple-journey ticket (6x)”.
- 8 “Alternative offer” for your ticket.
For example: If the 9 o’clock day pass costs less than the ZVV day pass you have selected, it will be shown as an alternative.
- 9 With “Severak tickets”, you will receive additional tickets of the selected category.
- 10 If you select “Add ticket”, the selected tickets will be placed in the shopping basket and you will pay for them all together at the end of your transaction.

Ihre Wahl	Betrag
Zürich HB - Rapperswil SG, Bahnhof ALLE ZONEN	Zu bezahlen CHF 15.80
Gültig bis 11.05.2012 um 16:02	Hinweis Zahlmittel Nicht akzeptierte Zahlkarten:
24 Stunden	Ticket anpassen
2. Klasse	1. Kl.
1/2 Ticket	1/2 ☒ 7
Tageskarte	Multi-karte (6x) i
CHF 15.80	Alternativangebot 9-Uhr-Tagespass 8 i
	Mehrere Tickets 9
	Andere Tickets hinzufügen 10

Stop ? < Zurück AGB Ticket anpassen, bezahlen oder anderes Ticket hinzufügen



Tickets & prices

Valid from 9 December 2012

GET ON BOARD. GET AHEAD.



GET ON BOARD. GET AHEAD.



Get in, get around, get there

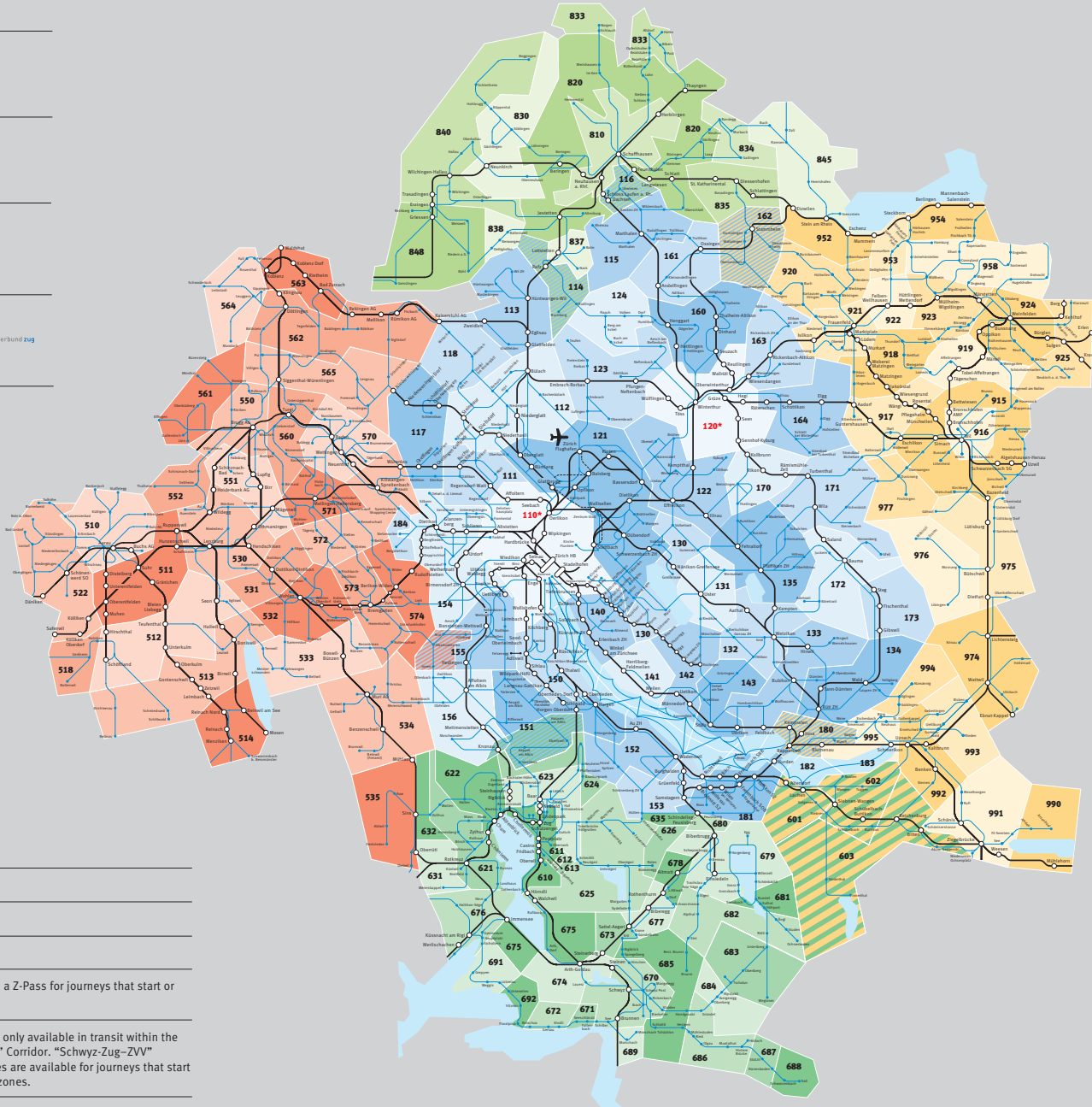
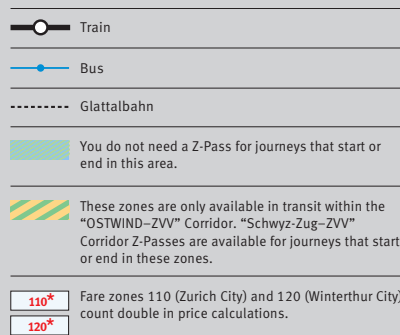
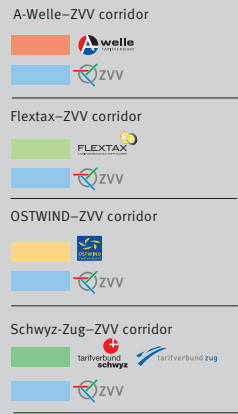
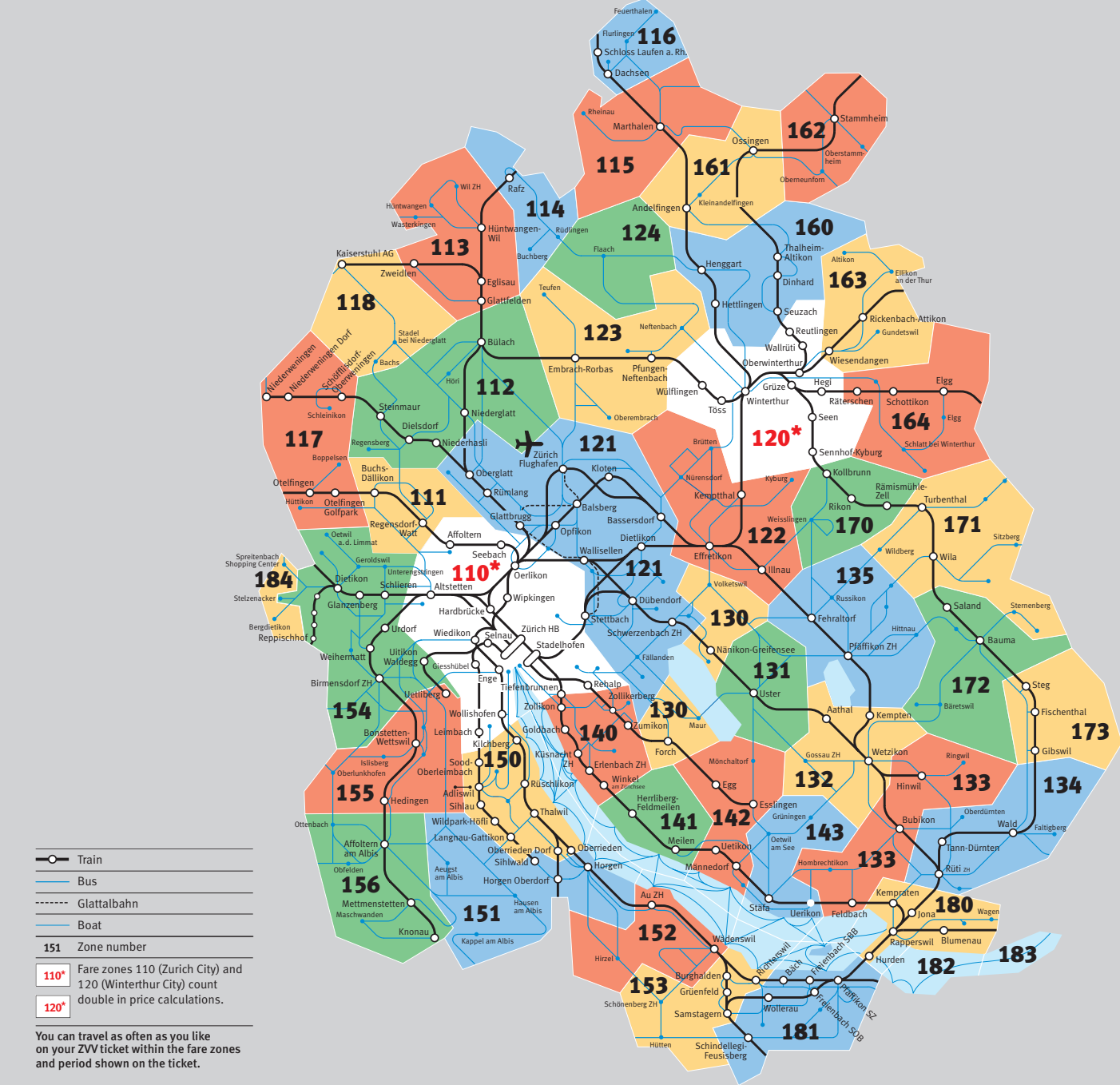
Networked and interconnected

The Zürcher Verkehrsverbund (Zurich Transport Network – ZVV) is an umbrella organisation that covers all operators of public transport within the canton of Zurich. «Networked mobility» is the ZVV magic formula: an inter-connecting system of trains, trams, buses and boats that makes it easy to change from one mode of transport to another when travelling around. A dense route network, the regular interval timetable and efficient connecting services all get you to your destination quickly, safely, punctually and relaxed.

One system, one ticket

The ZVV is not only about uniformly high-quality services, but uniform ticketing as well. A passenger-friendly zone fare system means that the same ticket is valid on all means of public transport.

Subject to change.



Find your bearings

ZVV fares from zone to zone:	
The green light in space and time	6
Time and money-saving tips	7
ZVV NetworkPass:	
Ideal for regular travellers	8–10
Travelling without a valid ticket or with a partially valid ticket	11
ZVV BonusPass:	
The travelcard for employees of partner companies	12
ZVV Annual Travelcard with Mobility	13
Day passes	14
Multiple day passes	15
Single tickets	16
Multiple-journey tickets	17
Zone upgrades	18
First-class upgrades	19
Local network tickets	20
Short-distance tickets	20
Bicycles on board	21
Special price reductions	22/23
ZVV 9 O’Clock Pass:	
No better way to save	24–27
Albis day pass	28
ZürichCARD:	
the smart way to discover Zurich	29
1 night supplement for	
9 nighttime networks	30/31
The Z-Pass bridges network boundaries	32
Journeys beyond network boundaries	33
National tickets	34
ZVV timetable: A wealth of options	35/36
ZVV-Contact, www.zvv.ch	37
Ticket sales locations	38
The new ticket machines	39
Screen functions at a glance	40/41
ZVV Fare zones	front cover flap
Z-Pass Fare zones	back cover flap

ZVV fares from zone to zone: The green light in space and time

Please note the following points when you make a journey that begins and ends within the ZVV network area (canton of Zurich plus 14 neighbouring communes, see the zone map on the front cover flap):

- Buy or validate your ticket before starting a journey. The only exception is for regional and local buses, where you can buy a ticket on board (from the driver).
- A journey always takes you through one or more travel zones.
- When you buy a ZVV ticket (e.g. by entering a destination code from the list on the automatic ticket machine), it will cover the appropriate zones. To journey to adjacent zones without a direct route connecting them, you will need a ticket that covers the zones traversed by the detour route.
- Zones and validity period are printed on the tickets.
- You can make as many journeys as you want within the zones shown on your ticket, using any means of public transport, until such time as the ticket expires. You must reach the last journey destination no later than the time of expiry shown on the ticket.
- Fare zones 110 (Zurich municipal zone) and 120 (Winterthur) count double in calculating the fare, on account of their higher density of public transport services compared to elsewhere.

Time and money-saving tips

Does good-value, convenient travel mean a lot to you? Here is a rundown of the main options:

■ **NetworkPass** is the star among the ZVV passes. It is the sensible choice even if you travel just three or four times a week, and it is especially good value for regular users of public transport with a penchant for savings. Find out more on [pages 8 to 10](#).

■ A **day pass** costs the same as two single tickets, but is valid for a full 24 hours. So you can use the same day pass to do some afternoon shopping, then go for an evening at the cinema, and meet up with friends at a café the following morning – provided all those journeys are within the same zones. Find out more on [page 14](#).

■ **Multiple-journey tickets and multiple day passes** are convenient and cost-effective. They save having to buy a ticket before the journey, plus they offer discounts of up to 10% (no discount on short-distance tickets). Find out more on [pages 15 and 17](#).

■ The **ZVV 9 O'Clock Pass** provides maximum enjoyment at minimum cost – just the ticket for a day excursion. The pass is valid everywhere in the ZVV network area, Monday to Friday from 9 a.m. (until 5 a.m. the following day) and all day Saturday and Sunday. The ZVV 9 O'Clock Pass is also available as a combination of multiple passes (good for 6 validations), and as a monthly or annual pass. Find out more on [pages 24 to 27](#).

ZVV NetworkPass: Ideal for regular travellers

Are you regularly out and about during rush hour? Travel with the ZVV and say goodbye to traffic jams and chasing after scarce parking spaces. Simply switch, step on board and arrive at your destination more quickly, safely, punctually and relaxed – with time to read a newspaper while you ride! The NetworkPass is ideal for commuters, school students, in fact anyone who often travels on public transport. What is more, frequent travel has its rewards! Choose the pass that is right for you from the options shown here:

Extra advantageous: the ZVV NetworkPass

annual travelcard A one-time purchase brings a whole year of convenient travel at a savings of 25 percent. Or, in other words, you pay for just 9 months and get to travel for 12 months. Personal annual travelcards are issued in a handy-sized credit card format.

Extra good value: the Junior ZVV NetworkPass

Young people under 25 save even more: up to 19 percent with the personal Junior ZVV NetworkPass. Not bad for a pocket-money windfall! And another attractive feature: it is quite OK to buy a Junior ZVV NetworkPass the day before your 25th birthday, and thus benefit from one more year of cut-price travel.

Extra generous: the annual travelcard covering all zones

With an annual “all zones” travelcard, you can travel wherever, whenever, by whatever means, throughout the entire ZVV network area. Best of all, you only pay for 6 zones; the other 39 come compliments of the ZVV.

Adult NetworkPass, personal

	Monthly travelcard		Annual travelcard	
	2nd class	1st class	2nd class	1st class
	CHF	CHF	CHF	CHF
Local fare	49.00	81.00	441.00	729.00
1–2 zones	81.00	134.00	729.00	1,206.00
3 zones	119.00	196.00	1,071.00	1,764.00
4 zonen	159.00	262.00	1,431.00	2,358.00
5 zonen	197.00	325.00	1,773.00	2,925.00
All zones	236.00	389.00	2,124.00	3,501.00

A personal travelcard is issued in your name and cannot be used by others. The first time you buy a travelcard, please bring official identification (with photo) and a passport-sized photograph of yourself.

1st benefit: A personal annual travelcard is replaceable, should you lose it.

2nd benefit: Personal annual travelcard holders have the option of joining Mobility Carsharing for just CHF 25.00/190.00 a year (see page 13).

3rd benefit: If a spot check catches you without your personal travelcard, simply present it at a ticket counter within 10 days and pay just CHF 5.00 instead of the full surcharge.

Adult NetworkPass, transferable

	Monthly travelcard		Annual travelcard	
	2nd class	1st class	2nd class	1st class
	CHF	CHF	CHF	CHF
Local fare	55.00	91.00	495.00	819.00
1–2 zones	91.00	150.00	819.00	1,350.00
3 zones	133.00	219.00	1,197.00	1,971.00
4 zones	178.00	294.00	1,602.00	2,646.00
5 zones	221.00	365.00	1,989.00	3,285.00
All zones	264.00	436.00	2,376.00	3,924.00

Junior ZVV NetworkPass for young people under 25, personal

	Monthly travelcard		Annual travelcard	
	2nd class		2nd class	
	CHF		CHF	
Local fare	37.00		333.00	
1–2 zones	59.00		531.00	
3 zones	87.00		783.00	
4 zones	116.00		1,044.00	
5 zones	143.00		1,287.00	
All zones	173.00		1,557.00	

Buy a personal ZVV Junior NetworkPass and benefit from the young people’s discount. The junior discount applies provided validity begins before the holder’s 25th birthday.

Note: Official identification bearing a photo and date of birth (passport, identity card, driver’s licence, etc.) and a passport-sized photo must be presented when you initially apply for any card bearing a photo ID, or buy a junior pass for the first time.

Young people who want a transferable ZVV NetworkPass should purchase a transferable adult pass (see page 9).

Travelling without a valid ticket or with a partially valid ticket



Prior to boarding, please check whether you are in possession of a valid ticket. Anyone not in possession of a valid ticket or with only a partially valid ticket will pay a surcharge along with the flat fare amount. The same applies to those who do not have the additional ZVV night supplement of CHF 5.00 for night S-Bahn trains/buses. In all instances, your personal information will be collected and kept on record.

Ticket control fees

The current fees can be found at www.zvv.ch. Repeat offences will result in increased charges and possible criminal prosecution. The third and all subsequent offences within two years will be automatically reported.

Should you forget your personal ZVV travelcard, you can present it at a ticket counter within 10 days together with the ticket control slip and only have to pay CHF 5.00. This does not apply to transferable travelcards.

The Track 7 travelcard is only valid on SBB, THURBO and SOB routes in the ZVV network. For all other routes, Track 7 cardholders will be treated as “passengers without a valid ticket”.

Engaging in the fraudulent use of tickets, aiding and abetting such misuse and giving incorrect personal information are punishable by heavy fines (at least CHF 180 per person) and may lead to criminal prosecution.

Presenting a forged ticket will not only entail higher charges (of at least CHF 280) but will also result in criminal proceedings in all instances.

ZVV BonusPass: The travelcard for employees of partner companies

Let yourself be chauffeured to work: thanks to your employer.

The ZVV offers progressive businesses an attractive travelcard when ordered for five or more employees: the ZVV BonusPass. It has become an established feature of personnel policy at many well-known companies.

Travel more cheaply

Even if you already travel by public transport, the personal ZVV BonusPass annual travelcard will save you money. You will not only travel more cheaply between your home and work, but can also benefit from expanded coverage across the entire ZVV network, corresponding to an “all zones” travelcard.

More information about the ZVV BonusPass is available from SBB Business Customers at business.zuerich@sbb.ch.



ZVV Annual Travelcard with Mobility



Public transport gets you to your destination quickly, comfortably, punctually and relaxed. But occasionally, a car can definitely be practical as well. The ZVV Annual Travelcard with Mobility is the ideal solution for combined mobility. You can combine your personal ZVV Annual Travelcard for any number of zones (NetworkPass, 9 o'clock pass, BonusPass) with Mobility. For CHF 25.00 extra each year, you have the entire fleet of 2,600 vehicles at your disposal around the clock. There are 435 stations and around 795 cars in the canton of Zurich alone. Find out more at www.zvv.ch/mobility.

Car sharing up to 165 hours per year

For people new to Mobility, or infrequent users, a ZVV Annual Travelcard with Mobility costs just CHF 25.00 extra on the price of a ZVV annual travelcard. You then pay a surcharge of CHF 1.00 per hour on top of regular Mobility rates.

Car sharing in excess of 165 hours per year

Frequent Mobility users pay a CHF 190.00 annual charge. The benefit: vehicle rental is charged at regular Mobility rates.

Where to buy travelcards, car reservation

Personal ZVV Annual Travelcards with Mobility are available at all staffed train stations and VBZ ticket offices, from ZVV-Contact or via the internet at www.zvv.ch/tickets.

Vehicles can be booked at mobility.ch, on your mobile phone (m.mobility.ch, App “mobility car”) or via the 24h Service Center 0848 824 812.

Day passes: The green light for 24 hours

A ZVV day pass provides a full 24 hours of travel within your chosen zones. Wherever, whenever and by whatever means you want. Day passes are available from automatic ticket machines and ticket counters.

Day pass

	Adults		Children under 16 or Half-Fare travelcard	
	2nd class	1st class	2nd class	1st class
	CHF	CHF	CHF	CHF
Local fare	5.20	8.60	4.40	7.20
1–2 zones	8.40	14.00	5.80	9.60
3 zones	13.20	21.60	6.60	10.80
4 zones	16.80	28.00	8.40	14.00
5 zones	20.80	34.80	10.40	17.40
6 zones	24.80	40.80	12.40	20.40
7 zones	28.40	46.80	14.20	23.40
All zones	33.20	54.80	16.60	27.40

Multiple day passes: 6 day passes in one, with up to 10 percent savings

With a multiple day pass (available at points of sale and from touch-screen automatic ticket machines), you get an even better travel deal than with a regular day pass. Here is how it works: Before boarding, validate a section of your ticket in one of the machines, and you are free to roam for 24 hours within the stated zones. You can do this six times, on any days you please. Of course you can lend a multiple day pass to someone else, or use it for travelling with companions – just remember to validate one section for each person in your group!

Advanced tip: Two people can travel on one validated section of a full-fare multiple day pass, provided both have a concessionary fare entitlement (children and young people aged under 25, Half-Fare travelcard) and the pass covers at least 3 zones.

Multiple day pass

	Adults		Young people under 25 or Half-Fare travelcard	
	2nd class	1st class	2nd class	1st class
	CHF	CHF	CHF	CHF
Local fare	25.60	42.40	22.40	36.80
1–2 zones	45.20	74.40	33.20	54.80
3 zones	71.20	117.60	37.60	62.00
4 zones	90.80	150.00	48.00	79.20
5 zones	112.40	185.60	59.20	97.60
6 zones	134.00	221.20	70.80	116.80
7 zones	153.20	252.80	80.80	133.20
All zones	179.20	295.60	94.80	156.40

Single tickets: Pay by the number of zones

Occasional users of public transport are best off buying a single ticket from an automatic ticket machine or a ticket counter. The ticket shows the valid zones and expiry time. You can travel on all available means of public transport as often as you like on your single ticket within the fare zones and time limit shown on it.

Short-distance and local network territories are listed on the front panels of automatic ticket machines, or you can ask the driver on local and regional bus services. Find out more on page 20.

Single ticket

	Adults		Children under 16 or Half-Fare travelcard	
	Validity (hrs.)	2nd class	1st class	
		CHF	CHF	
		CHF	CHF	
Short distance	1/2	2.60	4.30	2.20 3.60
Local fare	1/2	2.60	4.30	2.20 3.60
1–2 zones	1	4.20	7.00	2.90 4.80
3 zones	1	6.60	10.80	3.30 5.40
4 zones	2	8.40	14.00	4.20 7.00
5 zones	2	10.40	17.40	5.20 8.70
6 zones	2	12.40	20.40	6.20 10.20
7 zones	2	14.20	23.40	7.10 11.70
All zones	2	16.60	27.40	8.30 13.70

Multiple-journey tickets: 6 single tickets in one

Save up to 10 percent with a multiple-journey ticket (available at points of sale and from touch-screen automatic ticket machines). Once it is validated in a machine, you can travel as often as you like within the selected fare zones and given time limit. A multiple-journey ticket saves you time and trouble: a ticket in your pocket means no more fiddling with small change at the ticket machine.

Advanced tip: Two people can travel on one validated section of a full-fare multiple-journey ticket, provided both have a concessionary fare entitlement (children and young people aged under 25, Half-Fare travelcard) and the ticket is valid for at least 3 zones.

Multiple-journey ticket

	Adults		Young people under 25 or Half-Fare travelcard	
	Validity (hrs.)	2nd class	1st class	
		CHF	CHF	
		CHF	CHF	
Short distance	1/2	15.60	25.80	13.20 21.80
Local fare	1/2	12.80	21.20	11.20 18.40
1–2 zones	1	22.60	37.20	16.60 27.40
3 zones	1	35.60	58.80	18.80 31.00
4 zones	2	45.40	75.00	24.00 39.60
5 zones	2	56.20	92.80	29.60 48.80
6 zones	2	67.00	110.60	35.40 58.40
7 zones	2	76.60	126.40	40.40 66.60
All zones	2	89.60	147.80	47.40 78.20

Zone upgrades: Just the ticket for savers

If you want to travel outside the valid area of your ticket, buy a zone upgrade for the extra zones. Zone upgrades are valid either for 2 hours or 24 hours.

Note 1: If the regular ZVV ticket plus your zone upgrade cover 8 zones in total, you can use them to travel anywhere within the ZVV network area.

Note 2: You have unrestricted travel in all zones with a ZürichCARD, a 9 o'clock pass for Zurich municipal zone and neighbouring zones, a 9 o'clock pass for Winterthur and neighbouring zones plus a zone upgrade for 4 zones.

Zone upgrade

		Adults		Children aged 6–16 or Half-Fare travelcard	
	Validity (hrs.)	2nd class	1st class	2nd class	1st class
		CHF	CHF	CHF	CHF
1–2 zones	1	4.20	7.00	2.90	4.80
3 zones	1	6.60	10.80	3.30	5.40
4 zones	2	8.40	14.00	4.20	7.00
5 zones	2	10.40	17.40	5.20	8.70
6 zones	2	12.40	20.40	6.20	10.20
7 zones	2	14.20	23.40	7.10	11.70

Note: 24-hours zone upgrades cost double the amounts stated above.

First-class upgrades: Your ticket to a top-value upgrade

To enjoy the comfort and spaciousness of 1st class, all you need is a valid 2nd class ticket, plus a first-class upgrade. Upgrades are available for single journeys, for 24 hours and as a combination of multiple first-class upgrades (6 validations).

Short-duration first-class upgrades

		Adults		Children aged 6–16 or Half-Fare travelcard	
	Validity (hrs.)		CHF		CHF
1–2 zones	1		2.80		1.90
3 zones	1		4.20		2.10
4 zones	2		5.60		2.80
5 zones	2		7.00		3.50
6 zones	2		8.00		4.00
7 zones	2		9.20		4.60
All zones	2		10.80		5.40

Multiple short-duration first-class upgrades

		Adults		Children aged 6–16 or Half-Fare travelcard	
	Validity (hrs.)		CHF		CHF
1–2 zones	1		16.80		11.40
3 zones	1		25.20		12.60
4 zones	2		33.60		16.80
5 zones	2		42.00		21.00
6 zones	2		48.00		24.00
7 zones	2		55.20		27.60
All zones	2		64.80		32.40

Note: 24-hour first-class upgrades cost double the amounts stated above.

Local network tickets: Another low-price option

A local network ticket is the best value for journeys within the same commune (excluding Zurich municipal zone and Winterthur). Single tickets, day passes, multiple-journey tickets and multiple day passes, or monthly/annual travelcards are available.

Short-distance tickets: For quick city hops

A short-distance ticket is the best value for short single journeys in the cities of Zurich (zone 110) and Winterthur (zone 120), and across city limits. Short-distance tickets are available as single tickets or multiple-journey tickets.

Important note: Short-distance tickets are not valid on board ZSG services (boats plying the Limmat and Lake of Zurich)

Bicycles on board

You are welcome to bring your bike along for the ride; just buy an extra, regular 2nd class ZVV ticket or an SBB bike ticket. A 2nd class ZVV ticket offers the best value for getting your bike around locally, while on longer journeys it is worth buying an SBB bike ticket (for prices, see table below).

Both options feature discounts for General Abonnement (GA) and Half-Fare travelcard holders and children under 16. Family discounts (Junior travelcard, Grandchild travelcard) apply to bicycles as well. Please take bicycles on and off vehicles yourself. And do take note that for space reasons, certain transport operators do not carry bicycles at all, or not during peak travel hours (6–8 a.m. and 4–7 p.m.).

Bicycles

		Full fare passengers	GA and Half-Fare travelcard holders; children under 16
Validity		CHF	CHF
ZVV tickets (e.g. single ticket, day pass)	30 min. to 24 hrs., depending on ticket	Full fare prices 2nd class	Reduced prices 2nd class
SBB bike ticket	Day of issue or validation	18.00	12.00
SBB multiple tickets (6 bike tickets)	Day of validation	N/A	72.00
SBB bike pass	1 year	220.00	220.00

Special price reductions

For families: the Junior travelcard

With the Junior travelcard, children aged 6 to 16 travel free for a year when accompanied by their father and/or mother. Parents must have valid tickets. The Junior travelcard is valid with all ZVV tickets and costs CHF 30.00 per child. Third and subsequent children get it for free.

For grandparents: the Grandchild travelcard

With the Grandchild travelcard, children aged 6 to 16 travel free for a year when accompanied by their grandfather and/or grandmother. Grandparents must have valid tickets. The Grandchild travelcard is valid with all ZVV tickets and costs CHF 30.00 per child.

For people in groups: the group ticket

Groups of 10 or more people not only get to travel cheaper with a group ticket, every 10th person travels for free! Please register 48 hours before departure.

Short-duration group ticket

	Validity (hrs.)	Adults		Young people under 25 or Half-Fare travelcard	
		2nd class	1st class	2nd class	1st class
		CHF	CHF	CHF	CHF
Short distance	1/2	2.20	3.60	1.80	3.00
Local fare	1/2	2.10	3.50	1.70	2.80
1–2 zones	1	3.40	5.60	2.20	3.60
3 zones	1	5.40	9.00	2.70	4.50
4 zones	2	6.80	11.20	3.40	5.60
5 zones	2	8.40	13.80	4.20	6.90
6 zones	2	10.00	16.60	5.00	8.30
7 zones	2	11.40	18.80	5.70	9.40
All zones	2	13.20	21.80	6.60	10.90

Note: 24-hour group tickets cost double.

For children

Children under 6 years of age travel for free when accompanied by an adult. No more than 8 children may travel for free per accompanying adult.

Children aged 6 to 16 travel at reduced rates.

Note: Inspectors may demand proof of age.

For young people under 25

Young people under 25 get discounted multiple-journey tickets and multiple day passes as well as group tickets, and also qualify for a NetworkPass Junior.

Discounted multiple-journey tickets and multiple day passes can be used up to the day preceding the holder’s 25th birthday. We recommend that young people carry official ID for presentation in the event of a spot check.

Travellers with disabilities and guide dogs

Provided a disabled traveller has proper certification (available from the Statthalteramt), either he/she or a companion and/or a guide dog travel free of charge. One ticket is always necessary.

Animals on board

Small dogs and cats travel for free, provided they are transported in bags, baskets, etc. The reduced 2nd class fare is payable in all other cases.

ZVV 9 O'Clock Pass: No better way to save

People who regularly travel after peak hours are always sure of getting a seat – plus especially good-value fares.

A ZVV 9 O'Clock Pass is valid Monday to Friday from 9 a.m. until 5 a.m. the following day, and all day Saturday and Sunday.

ZVV 9 O'Clock Passes are available as

- A day pass, multiple day pass or monthly or annual travelcard for all ZVV zones
- Monthly and annual travelcard for Zurich municipal zone plus neighbouring zones
- Monthly and annual travelcard for Winterthur plus neighbouring zones

You can choose just the zones and validity period that match your needs.

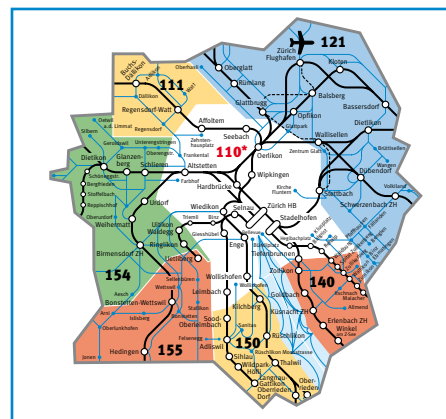
The ZVV 9 O'Clock Pass is very family-friendly as it easily combines with family price reductions (Junior travelcard, Grandchild travelcard, see page 22).

You can also choose between a personal and a transferable ZVV 9 O'Clock Pass. A personal annual travelcard will be replaced for a small charge if it is lost. The travelcard is issued in a handy-sized credit card format. Conversely, the whole family can benefit from a transferable ZVV 9 O'Clock Pass.



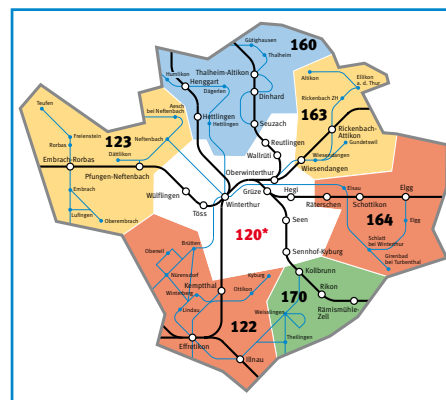
ZVV 9 O'Clock Pass for Zurich municipal zone plus neighbouring zones

For unlimited travel in Zurich municipal zone and neighbouring zones. Valid in fare zones 110, 111, 121, 140, 150, 154, 155. Monthly and annual travelcards available.



ZVV 9 O'Clock Pass for Winterthur plus neighbouring zones

Unlimited travel in Winterthur and neighbouring zones. Valid in fare zones 120, 122, 123, 160, 163, 164, 170. Monthly and annual travelcards available.



9 o'clock day pass

	Adults		Children aged 16 or Half-Fare travelcard	
	2nd class	1st class	2nd class	1st class
	CHF	CHF	CHF	CHF
All zones	25.00	41.40	12.50	20.70

Multiple 9 o'clock day passes (6 validations)

	Adults		Children aged 16 or Half-Fare travelcard	
	2nd class	1st class	2nd class	1st class
	CHF	CHF	CHF	CHF
All zones	135.00	223.00	71.00	117.00

Monthly ZVV 9 O’Clock Pass, personal

	Adults	
	2nd class	1st class
	CHF	CHF
All zones	122.00	201.00
Zurich municipal and neighbouring zones	81.00	134.00
Winterthur and neighbouring zones	65.00	107.00

Monthly ZVV 9 O’Clock Pass, transferable

	Adults	
	2nd class	1st class
	CHF	CHF
All zones	136.00	224.00
Zurich municipal and neighbouring zones	91.00	150.00
Winterthur and neighbouring zones	73.00	120.00

Annual ZVV 9 O’Clock Pass, personal

	Adults	
	2nd class	1st class
	CHF	CHF
All zones	1,098.00	1,809.00
Zurich municipal and neighbouring zones	729.00	1,206.00
Winterthur and neighbouring zones	585.00	963.00

Annual ZVV 9 O’Clock Pass, transferable

	Adults	
	2nd class	1st class
	CHF	CHF
All zones	1,224.00	2,016.00
Zurich municipal and neighbouring zones	819.00	1,350.00
Winterthur and neighbouring zones	657.00	1,080.00

A personal monthly or annual ZVV 9 O’Clock Pass is issued in your name and cannot be used by others.

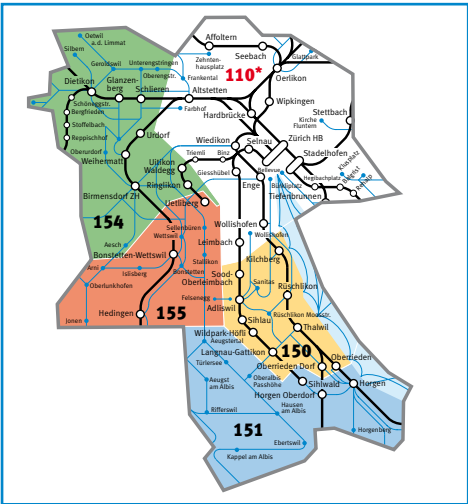
- 1st benefit:** A personal ZVV 9 O’Clock Pass is replaceable, should you lose it.
- 2nd benefit:** Personal annual ZVV 9 O’Clock Pass holders have the option of joining Mobility Carsharing for just CHF 25.00/190.00 a year (see page 13).
- 3rd benefit:** If a spot check catches you without your personal ZVV 9 O’Clock Pass, simply present it at a ticket counter within 10 days and pay just CHF 5.00 instead of the full surcharge.

One-day, monthly and annual 9 o'clock passes are valid on all means of public transport within the chosen zones.

Albis day pass: Go anywhere in the Uetliberg–Felsenegg– Albis region

The Albis day pass is an especially keen-priced ticket for excursions and hikes through the Albis–Felsenegg–Uetliberg region, plus Sihltal and Reppischtal.

When you buy an Albis day pass from any starting point within the ZVV network area, you have total freedom of movement across the approach zones, plus the region shown below. You can also obtain a 24-hour group Albis day pass.



The Albis day pass covers the region above, which corresponds to 6 zones (fare zone 110 = double zone). Travel within this region costs the equivalent of just 4 zones, plus any approach zones (up to a maximum of 8 zones total).

ZürichCARD: the smart way to discover Zurich



The ideal ticket for anyone who's in Zurich for one to three days and who wants to combine their stay with a visit to a museum and some nearby countryside. Further details: www.zuerichcard.ch.

The ZürichCARD allows unlimited travel in the zones 110, 111, 121, 140, 150, 154 and 155 for either 24 or 72 hours after validation. In addition, it includes free access to most of Zurich's museums, a 10% shopping discount at selected stores and various other benefits.



The supplement for travel on the ZVV nighttime network is not included in the ZürichCARD and must be purchased separately. For journeys outside the area of validity you will need to purchase the appropriate zone upgrades. In conjunction with a ZVV complimentary ticket for 4 zones, the ZürichCARD entitles holders to unlimited travel in all ZVV zones.

Sale of ZürichCARD:

VBZ ticket offices; train stations in the city and region of Zurich as well as at Zurich Airport; the ZSG shipping line office at Bürkliplatz; the tourist service at the main train station; larger hotels; SBB Ticket Shop; SBB Mobile.

ZürichCARD

	Adults	Children aged 6–16
	2nd class	2nd class
	CHF	CHF
24 hours	24.00	16.00
72 hours	48.00	32.00

1 night supplement for 9 nighttime networks

The key points in brief

The nighttime network provides safe and reliable mobility by train and bus from Friday night into the small hours of Saturday morning, and again from Saturday night into the following Sunday.

Users of the ZVV nighttime network must have two tickets.

Ticket 1: A valid ticket from the point of departure to the destination

Ticket 2: A night supplement of CHF 5.00. It is available as a single supplement, as a combination of multiple supplements (CHF 27 for 6 supplements) or as an SMS ("NZ" to 988, CHF 5.00/SMS). GA, Half-Fare travelcards and other discount cards cannot be used for the supplement.

The night supplement is valid for ZVV, A-Welle, FlexTax, OSTWIND, Zug fare network, Schwyz fare network, Z-Pass as well as the Zurich–Lucerne and Schaffhausen–Singen night trains.

Note: Conditions of use and validity for tickets that are currently in circulation can be found at www.zvv.ch.

Buying tickets

Tickets and night supplements must be purchased prior to boarding at ticket machines, ticket counters or by SMS. Important: Tickets and supplements cannot be purchased on board the S-Bahn trains and buses within the city limits of Zurich and Winterthur.

1 night supplement for 9 nighttime networks
Unified night supplement of CHF 5.00 for ZVV, A-Welle, FlexTax, OSTWIND, Zug fare network, Schwyz fare network, Z-Pass as well as the Zurich–Lucerne and Schaffhausen–Singen night trains.

Please note

In the event of a spot check, passengers unable to produce both tickets will have to pay a surcharge along with the flat fare amount (see page 11).

Instead of ticket 2, holders of a ZKB young, ZKB student or ZKB start package can purchase the reduced-price "ZKB Nachtschwärmer". Either download the ZKB Nachtschwärmer app in advance from the app store or Google play free of charge, allowing you to obtain the "ZKB Nachtschwärmer" whenever you need it at no cost. Or send a text message with the code "ZKBNZ" to 988 (CHF 0.20/SMS) prior to each homeward journey. The "ZKB Nachtschwärmer" will be instantly displayed as an e-ticket in the app or sent to your cell phone as a return message. Present the ZKB Nachtschwärmer along with your valid ticket and an official identity document to the ticket inspector upon request.

More information is available at www.zkb.ch/zkbnachtschwaermer.

As during the day, a Track 7 travelcard is accepted only on nighttime S-Bahn train services operated by the SBB, THURBO and SOB. You must also additionally purchase the night supplement.

More information:

www.zvv.ch or ZVV-Contact 0848 988 988



The Z-Pass bridges network boundaries

The Zurich Transport Network (ZVV), neighbouring public transport networks A-Welle, Flextax, OSTWIND, Schwyz (including the March region) and Zug and SBB have joined together in a single fare network for the residential and economic region of Zurich. The so-called Z-Pass creates a joint zone fare and a new ticket option for journeys between the ZVV and a neighbouring public transport network.

With the timetable change on 9 December 2012, the Z-Pass will also offer individual tickets in addition to the existing monthly and annual travelcards.

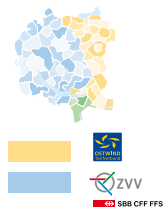
With this expansion, the advantages of the Z-Pass travelcard network will now be extended to those making individual journeys. The key difference is that tickets are obtained for the necessary zones instead of for a route from A to B. For instance, travellers can thus go between the ZVV and a neighbouring network by train, bus, tram and in Zurich even by boat, making inter-network travel easier, more convenient and more versatile.

The price is based on the number of selected zones. The two city zones of Zurich (110) and Winterthur (120) each count as two zones on account of their higher density of public transport services compared to elsewhere.

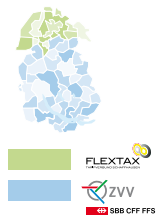
More information on the Z-Pass is available at www.z-pass.ch or your nearest point of sale.

The four traffic corridors

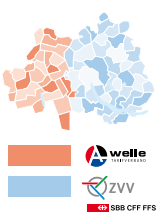
OSTWIND-ZVV Corridor



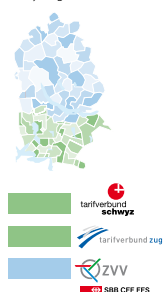
Flextax-ZVV Corridor



A-Welle-ZVV Corridor



Schwyz-Zug-ZVV Corridor



Journeys beyond network boundaries

Combining ZVV network and national tickets

For travel beyond the network boundary, ZVV zone tickets are valid up to the last timetable-scheduled stop within the applicable zones.

For example: You want to travel from Zurich to St. Gallen and have a ZVV NetworkPass for fare zones 110, 121 and 122. Your InterCity train stops only at Zurich Airport and in Winterthur. So, you will need an SBB ticket from the airport to St. Gallen because your ZVV NetworkPass does not cover zone 120 (Winterthur).

City Tickets

City Tickets are available to many Swiss city destinations. Single and return City Tickets all include a day pass for public transport in the destination city. Ask for details at SBB ticket counters.

Inter-regional travelcards

Special travelcards are available from certain localities in the **cantons of Appenzel, St. Gallen and Thurgau** into the ZVV network area. Please enquire at the ticket counter.



Useful facts about national tickets and passes

General Abonnement (GA)

One of these gives you unrestricted access to the entire ZVV network.

Half-Fare travelcard

A Half-Fare travelcard brings you reduced rates on all ZVV tickets, excepting ZVV passes and the night supplement.

1-day travelpass for children

Allows you to take along as many as 4 children aged 6 to 16 at an especially low price, provided you have a Half-Fare travelcard or GA. 1-day travelpasses for children are available from ticket counters; you will need to validate one per child.

Track 7

Track 7 travelcards are valid only on SBB, THURBO and SOB routes within the ZVV network.



www.zvv.ch/fahrplan Your connection

When is the next S-Bahn train to Wetzikon or my tram to Bürkliplatz? Where do I have to transfer? Get answers to these and many other questions within seconds via the above address.

Your timetable on the go

If you're out and about and want instant information about the next tram, S-Bahn train or boat departure, why not check out our iPhone app or enter mobile.zvv.ch in the web browser of your mobile phone.

Do you frequently travel the same route, just at different times? You can have a personalised timetable (PDF format) sent with the click of a mouse to your e-mail address at home or load it directly onto your Palm handheld organiser. In addition, you can download the ZVV timetable onto your computer free of charge.

More information on our mobile timetable options can be found at www.zvv.ch.



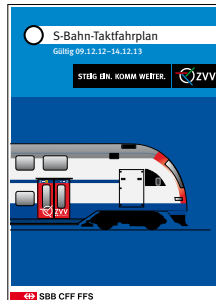
The timetable for individual stations and stops at www.zvv.ch

Want to know at a glance the comings and goings at your nearest stop? No problem: for any given stop within the ZVV network, you can download the relevant timetables for services that halt there, print them out and hang them on your refrigerator door, for example.

Mini-timetable: For just the services you need

Handy A7-sized timetables are available on board all bus routes. Please help yourself. Pocket timetables for S-Bahn routes and the ZVV nighttime network are available at points of sale.

A mini-timetable (A6) for the Zurich municipal and Winterthur zones is available free of charge from ticket offices.



ZVV-Contact: We answer all your queries



ZVV-Contact is a help desk that deals with all questions and concerns about ZVV public transport. You can receive answers to timetable and fare enquiries, arrange a ZVV pass, submit comments and feedback, get information about service disruptions, events and excursion tips, and much more besides.

ZVV-Contact is open every day from 6 a.m. to 10 p.m.

Telephone 0848 988 988 (8 cents/minute)
 Fax 0848 988 989
 E-mail contact@zvv.ch
 Post ZVV-Contact, P.O. Box, 8040 Zurich

The ZVV-Contact team is happy to help.

www.zvv.ch Your online address

Here you will find over 100 interesting ideas for excursions by tram, bus, train and boat; the proper ticket for daily, occasional and infrequent journeys; savings tips, special and combination tickets.

Under “About Us”, you can find out more about the ZVV organisation and its duties and responsibilities as well as current facts and figures.

ZVV also communicates and tweets via Facebook and Twitter – be sure to follow us!
 Facebook: www.facebook.com/zvvnews
 Twitter: www.twitter.com/zvvnews

www.zvv.ch/tickets ZVV online ticket shop

Convenient home ordering and credit card payment of ZVV monthly and annual travelcards, Z-Passes, multiple-journey tickets, multiple day passes, and multiple tickets. Go to www.zvv.ch and click on Tickets and then Ticket-Shop – or go to www.zvv.ch/tickets.

Your travelcard should arrive within 3–4 working days of ordering or submitting of photo.

ZVV tickets from over 1,500 points of sale

ZVV tickets are available from automatic ticket machines, ZVV points of sale, larger post offices.

The new ticket machines: straightforward and convenient

Automatic ticket machines dispense the following: single tickets, day passes, 9 o'clock day passes, Albis day passes for journeys to the Uetliberg, Felsenegg or Albis, zone upgrades, first-class upgrades, night supplements, bike tickets. And now monthly travelcards and multiple tickets as well.

1 Touchscreen

Get started by touching the screen:

- Left column for all standard tickets
- Right column for all other tickets, such as multiple ticket combinations, travelcards or 9 o'clock day passes.

2 Validation

Multiple day passes and multiple-journey tickets can be validated here.

3 Payment with coins

As in the past, you can pay for your ticket using coins.

4 Payment by card

You can now purchase tickets and travelcards with payment cards, e.g. with Postcard, Maestro or credit card.

5 Dispenser

Here you can obtain your ticket and change.



Screen functions at a glance

Start

- 1 All nearby stops you can reach with the short-distance fare.
- 2 The blue info dot offers an explanation of the adjacent button.
- 3 Ticket options that could be appropriate for your journey or are contingent on the time of day and location of the ticket machine.
- 4 Help feature for the displayed options: colours, symbols and their meanings.
- 5 Language selection.

