

Caltrain Ticket Vending Machines

Fast, Easy to Use

Before you begin, look at the red zone map located directly above the screen and determine your destination zone.

Cancel your transaction at any time by pushing the **red cancel button** under the menu screen.

- 1 Select the ticket type.**
- 2 Select your destination zone.**
- 3 Select the number of tickets** for purchase.
The amount of your purchase will appear on the screen.

Purchase different types of tickets

by pushing the **Additional Transactions** button located on the bottom left of the screen. Up to four different ticket types can be purchased in a single transaction. When you are ready to complete your transaction, push the **Press to Purchase** button.

4 Cash Payment: Insert cash (including coins) in the slots indicated. The machine accepts all bills, except \$2 bills, and all coins, except pennies and 50-cent pieces. All change, including dollars, is given in coins. The machine can issue up to \$19.50 in change.

Credit Card, Debit-Visa or MasterCard: Insert card in the slot and follow the instructions on the menu screen. TVMs do not accept PIN-authorized debit cards.

5 Retrieve ticket or tickets and any change or **receipt** that falls into the **Ticket/Change** slot at the bottom of the machine. Please keep your receipt for your records.

The TVM features an **audio system** and is **marked in Braille**.

Caltrain is a Proof-of-Payment System. Passengers **must** have a valid ticket prior to boarding. Tickets are not sold onboard trains. Caltrain conductors and fare inspectors perform random onboard fare checks. Fare checks also may occur prior to boarding. Passengers without valid tickets are subject to a fine of up to \$250 plus court fees. (CPC Sec. 640)

